

ALMSHAVEN NPC – Terms and Conditions of Use Website: www.almshaven.org

Last updated: April 2026

These Terms and Conditions (“Terms”) govern your access to and use of the website www.almshaven.org (the “Website”), operated by **ALMSHAVEN NPC** (Registration Number: K2021/872489/08 | NPO Number: 333-533-NPO | PBO Exemption: 930088435) (“**AlmsHaven**”, “**we**”, “**us**”, or “**our**”).

By accessing or using the Website, you agree to be bound by these Terms. If you do not agree, please do not use the Website.

1. About Us

AlmsHaven is a registered non-profit company in South Africa providing holistic humanitarian and community development support through six transformative programmes:

- Feed The Nation Programme
- Grow Your Own Food Programme
- Find Employment Programme
- Repair My Home Programme
- Launch My Business Programme
- Let A Child Be A Child Programme

Our mission is to build sustainable futures together by offering nutritious meals, seed starter packs, skills development, home repairs, business support, and child-focused initiatives in underserved communities.

2. Use of the Website

The Website is provided for informational and donation purposes only. You may browse our programmes, read about our work, and make donations. You agree to use the Website only for lawful purposes and in accordance with these Terms.

3. Donations and Payments

- All donations made through the Website are voluntary and non-refundable unless required by law.
- Donations may qualify for Section 18A tax certificates where applicable.
- We use secure third-party payment gateways. AlmsHaven is not responsible for any payment processing errors or issues with third-party providers.
- You confirm that you have the legal right to use the payment method chosen.
- Donations are used solely to support our programmes and operational costs.

4. Intellectual Property

All content on the Website (text, images, logos, videos, programme descriptions, and design) is the exclusive property of AlmsHaven or its licensors and is protected by South African and international copyright, trademark, and other intellectual property laws. You may view and print content for personal, non-commercial use only. Any other use (including reproduction, distribution, or commercial exploitation) requires our prior written consent.

5. User-Generated Content and Communications

Information Officer Nosipho Maseko AlmsHaven NPC Email: support@almshaven.org Phone: +27 73 992 7872

If you submit any content, feedback, stories, photos, or messages through the Website (e.g., via contact forms or donation notes), you grant us a perpetual, royalty-free, worldwide licence to use, reproduce, and publish such content for our charitable purposes. You warrant that any content you submit does not infringe third-party rights and is not defamatory, obscene, or unlawful.

6. Prohibited Conduct

You may not:

- Use the Website for any unlawful purpose or in violation of any applicable law.
- Attempt to gain unauthorised access to any part of the Website.
- Interfere with the proper working of the Website or introduce viruses or harmful code.
- Scrape, copy, or harvest any content without permission.
- Impersonate any person or entity.

7. Privacy and Personal Information

Your privacy is important to us. Our **Privacy Policy** (which also serves as our POPIA Compliance Policy) explains how we collect, use, and protect your personal information. It is incorporated into these Terms by reference. Please read it carefully.

8. Disclaimers and Limitation of Liability

- The Website and all content are provided “as is” and “as available” without any warranties of any kind.
- We do not guarantee that the Website will be error-free, uninterrupted, or free of viruses.
- AlmsHaven shall not be liable for any direct, indirect, incidental, special, or consequential damages arising from your use of the Website, including loss of data, profits, or donations.
- We are not responsible for the accuracy of third-party information or links on the Website.

9. Indemnification

You agree to indemnify and hold AlmsHaven, its directors (Thandi Masuku, Likabiso Lekhooa, Nosipho Maseko), officers, employees, and agents harmless from any claims, losses, or damages arising from your breach of these Terms or your use of the Website.

10. Changes to These Terms

We may update these Terms from time to time. The updated version will be posted on this page with a new “Last updated” date. Your continued use of the Website after changes constitutes acceptance of the revised Terms.

11. Governing Law

These Terms are governed by the laws of the Republic of South Africa. Any disputes shall be subject to the exclusive jurisdiction of the courts of Gauteng.

12. Contact Us

If you have any questions about these Terms, please contact:

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